

FAQ for International Students: New Admission and Current Students

New Admission

Q: I am interested in applying to study at Methodist College Kuala Lumpur. How do I submit my application?

R: We continue to accept applications from international students during this Movement Control Order (MCO) period in Malaysia. If you have completed the printed copies of the application form, you may scan and email it to admission@mckl.edu.my. You may also apply online - go to <https://mckl.edu.my/register> to fill in an online application form. Our staff will contact you on your admission and payment details. Your Immigration-related procedures will commence immediately after the EMGS & Immigration Department of Malaysia resume their services when the MCO period is over.

Q: Is there a way that I can seek information or speak to a programme advisor or counsellor?

R: Yes! You can drop a WhatsApp message to one of these numbers:

- Line 1: +6-019-265 6711
- Line 2: +6-019-223 6712
- Line 3: +6-019-575 6713 (Mandarin)
- Line 4: +6-011-1886 3234

Q: I have received my Visa Approval Letter (VAL), and I am ready to travel to Malaysia to commence my programme. How should I go about it?

R: Due to the current COVID-19 pandemic, the World Health Organization (WHO) has urged all people to refrain from travelling overseas in the hope of containing the spread of COVID-19. During the current Movement Control Order (MCO) period 18 - 31 March 2020, you will not be able to obtain a visa to travel to Malaysia. As such you are advised to make an inquiry with the nearest Malaysian Embassy/High Commission to seek clearance and to obtain your Single-Entry Visa (SEV) for you to travel to Malaysia when the MCO is lifted. Kindly contact our Programme Advisor or Counsellors if you are considering deferring commencement of your studies a later intake due to the current situation.

Q: If my flight is from a COVID-19 infected country or my flight involves transit in a in a COVID-19 infected city/country, will I be denied entry at Malaysia even though I have already obtained all the necessary travel documents / visa?

R: Yes! You will be denied entry if you have transited in or travelled out from a COVID-19 infected country. This is according to the current guidelines and recommendations of the World Health Organization (WHO) and laws and regulations of the Government of Malaysia.

Current Students Enrolled in MCKL

Q: Can I submit my passport for Student Pass Renewal during the Movement Control Order (MCO) period?

R: No, the International Students Services Office and the College premises are closed during the MCO period. You are to observe all the rules and regulations of MCO on restriction of movement. You are required to stay at your registered home address in Malaysia or the Students Accommodations apartments. The International Student Services Office will advise you when you can submit your passport for processing.

Q: What if my Student Pass or Expatriate Pass expires during the MCO period?

R: Education Malaysia Global Services (EMGS) and the Immigration Department of Malaysia (Student Pass Unit) have suspended their services for the time being and will resume operation only after the MCO is lifted. EMGS will facilitate the processing for Student Passes while Expatriate Pass holders will have to refer to the issuing Immigration Office for process guidelines.

Q: Are there any guidelines on preventive measure for me to follow on COVID-19?

R: Yes! You may refer to the guidelines set by the World Health Organization (WHO) and the Ministry of Health, Malaysia at the following weblinks:

WHO: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/advice-for-public>

Ministry of Health:

http://www.moh.gov.my/moh/resources/Penerbitan/Garis%20Panduan/Pengurusan%20KEsihatan%20&%20kawalan%20pykit/2019-nCOV/COVID_guide_for_Social_Distancing_15032020_.pdf

You are advised to practice good personal hygiene at all times and to avoid going out of your home / apartment except to get food or essential services and supplies.

Q: What should I do if I am not feeling well, and I have symptoms such as fever / flu / running nose / breathing difficulties?

R: You should immediately put on a face mask and seek medical attention at the nearest clinic or hospital. You must keep the International Student Services Office informed and updated regarding your health condition and movements. If you are staying at the College students accommodation, immediately contact the Warden and keep the Warden informed of your condition. Ensure that you bring along your passport, medical card and MCKL Student ID card during your visit to the clinic or hospital.

Q: What should I do if I have been instructed to go to the hospital to get a COVID-19 test?

R: You are advised to always put on a facemask and to proceed to Hospital Kuala Lumpur, Hospital Putrajaya or Hospital Sungai Buloh for COVID-19 screening. Bring along your passport, medical card and MCKL Student card. Alternatively, you may contact

<https://www.doctoroncall.com.my/medicine/coronavirus-covid-19-test-kit> for a private home test screening service. There is a charge for this private home service.

You must keep the International Student Services Office informed and updated regarding your health condition and movements. If you are staying at the College students' accommodation, immediately contact the Warden and keep the Warden informed of your condition. Ensure that you bring along your passport, medical card and MCKL Student ID card when you go to the hospital for testing.

Q: What if I am tested COVID-19 positive?

R: If you are tested COVID-19 positive, immediately inform the International Student Services Office and/or students accommodation Warden. Contact the Ministry of Health Crisis Preparedness and Response Centre at the following hotline numbers to arrange for an ambulance to send you to the admitting government hospital:

03-8881 0200

03-8881 0600

03-8881 0700

Remember to bring along your passport, medical card and MCKL Student ID card with you.

Q: Can I return to my home country?

R: You are strongly urged to stay in your current home / apartment during this MCO period. However, if you have to return to your home country in case of an emergency, you have to firstly contact and seek the advice of your country's Embassy or High Commission on possible travel restrictions before making arrangements for your trip.

You are to keep the International Student Service Office and your respective Heads of Programme informed of your travel plans via email:

- International Students Services Office: iss@mckl.edu.my (**Compulsory to Inform**)

Head of Programme:

- Cambridge A-Levels: cal@mckl2.edu.my
- Australian Matriculation: ausmat@mckl2.edu.my
- Diploma in Early Childhood Education: dece@mckl2.edu.my
- Certified Accounting Technician (CAT): cat@mckl2.edu.my
- ACCA: acca@mckl2.edu.my
- Diploma in Social Work: dsw@mckl2.edu.my
- American Degree Transfer Program: adtp@mckl2.edu.my

Note that If your semester is in session and you leave during the Movement Control Order (MCO) period, you will not be allowed to re-enter Malaysia until the Movement Control Order is lifted. This ruling applies to all Expatriate Pass holders as well, except students with for PR status. When you re-enter Malaysia after the MCO period, you will still be subject to a medical examination and a self-quarantine period for 14 days.

If you have other concerns or queries which are not addressed here, you may contact us at:

Email: iss@mck.edu.my

Mobile no: 017-246 3289

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